

MARTINLOYD^{INC}

CAPABILITY STATEMENT



Core Competencies

- **Technology**
 - Microfocous/Serena SBM, Pega, Tibco, ServiceNow, Red Hat PSG
 - Medicaid Management Information System (MMIS)
 - Systems Integration / Modernization
 - Agile / Scrum Development
 - Dynamic Case Management
 - IT Systems Infrastructure
 - Data Management Systems
 - Enterprise Architecture
 - Cloud Strategy / Migration
 - Data Analytics
 - Process / Workflow Automation
- **Operations**
 - Administrative Support Services
 - Program & Project Management
 - Agile / Scrum Project Management
 - Business Process Management
 - Business Process Redesign
 - Lean Six Sigma
 - Shared Services
- **Business Process Management**
 - Database Operations
 - Application O&M
 - Cyber Security
 - Service Desk
 - Supply Chain Management
- **Transformational Strategy**
 - Enterprise Transformation
 - IT Strategy / Transformation
 - Enterprise Strategy
 - Mission Focused Strategy
 - Strategic Planning & Facilitation
 - Portfolio Management
 - Performance Management
- **Systems Integration**
 - Case Management
 - Database Services
 - Digital Services
 - Custom Software Development
 - ERP Implementation
 - IT Infrastructure Engineering
- **Risk**
 - Information & Cyber Security
 - Enterprise Risk Management
 - Governance
 - Privacy & Compliance

Company Data

Martin Loyd, Inc. has more than 10 years of experience focusing on administrative management support, process improvement, technology solutions, web-based tools, and other services in the Federal, State, and Local Government. Our experts continuously looks for ways to improve processes, enhance systems, deliver more robust capabilities, and assist our clients in achieving optimal Public Sector ROI from their technology investments to bring solutions to mission-critical challenges.

- **SBA:** Certified 8(a) Small Disadvantaged Business
- **GSA IT Schedule 70 Contract #:** 47QTCA18D00CD
- **Federal DoD IDIQ:** SeaPort-NxG
- **NAICS:** 238210, 423610, 519190, 541511, 541512, 541513, 541519, 541611, 541614, 541618, 541690, 541990, 561110, 611420
- **DUNS:** 962647181 **CAGE:** 6QBE4



Past Performance Highlights



Social Security Administration, Second Support Center (SSA) 7/2019 – Present, Martin Loyd as prime contractor is responsible for installation, testing, removal, repair, and cable maintenance services of both vertical and horizontal network cable infrastructure on all existing and new cable infrastructure at the SSA Second Support Center in Durham, NC.



State of Tennessee Department of Finance & Administration Division of Health Care Finance & Administration, Bureau of TennCare (TennCare) 2/2011 - Present, Martin Loyd as a subcontractor to DXC (formerly, HP Consulting) implemented and continues to maintain an automated solution for historically manual processes. We built the entire TennCare Pre-Admission Evaluation System (TPAES) using a modified agile methodology to transform their processes and workflows, secure approvals, improve process performance and capture audit trail data to support Medicaid reimbursement payments for Long Term Care Services to approximately 321 skilled nursing facilities in the State of Tennessee and several thousand users.



HHS, Centers for Medicare and Medicaid (CMS) 9/2015 – 12/2017, Martin Loyd, as a subcontractor to GDIT, provided Pega professional support services on the Eligibility Appeals Case Management System (EACMS). The EACMS receives, processes and resolves appeals and is built on the Pega 7 platform. During solution and developing this system we reengineered and automated complex business processes, integrated with business intelligence framework and IBM FileNet, supported migration to AWS, improved the system to become 508 compliant, and implemented autonomous event services for predictive analytics.



Depository Trust & Clearing Corporation (DTCC) 3/2015 – 8/2016, Martin Loyd, as a subcontractor to MMA Technologies (MMA) successfully managed DTCC release planning, development, testing, implementation, and basic configuration over several projects. DTCC is an American post-trade financial services company providing clearing and settlement services to the financial markets. Martin Loyd provided Data Migration / Cloud Data Conversion, Document Management, Business Mashups Orchestrations, Web Service Invocation, and Cyber Security/Risk Management.



TIAA.org (TIAA) 5/2014 – 4/2018, Martin Loyd successfully helped TIAA (formerly, The Teachers Insurance and Annuity Association of America) ensure quality, stability and good governance was maintained, managing their Release Management process. TIAA operates in highly regulated financial markets around the world. TIAA has a monthly release schedule, during the release events over 1000 changes must be coordinated between several hundred technology team resources.